SUNWIRE

SolSwitch™
Hospitality Add-On

Overview

The SolSwitch Hospitality Add-On includes a dashboard which allows the front desk staff to enable/disable access to long distance, enable/disable message waiting indicator and set the next day's wake-up call time. The dashboard grants access to a specified list of IP addresses without having to login; making it easy for the front desk to open and using right away.

Wake-up Call: The wake-up call system will try to reach someone in the room up to 3 times. If unanswered the front desk will be notified that the call was missed. The recording heard by the guest can be customized by uploading a wav/mp3 file or recording to the system.

Voicemail / Message Waiting Indicator: Message waiting indicator can be controlled manually for properties that do not offer voicemail but still wish to take messages.

Long Distance Access: The option to toggle access to long distance can be done through the dash board. This essentially changes which route group the room has access to using. The route group configuration specifies what is allowed for local calls and what is allowed for long distance calls.

Call Billing: The system has the ability to print call charges as soon as the call ends. This is done by printing to an IP receipt printer. The front desk would receive the receipt and add the charge manually. The ability to talk directly to an API is also available. Toll charges are managed in the toll management tools and can only be accessed by the SolSwitch Administrator.

HOSPITALITY DASHBOARD

Room	MW	LD	Wake Up Call	Room	MW	LD	Wake Up Call	Room	MW	LD	Wake Up Call	Room	MW	LD	Wake Up Call
020	OFF	OFF	None	043	ON	OFF	None	070	OFF	OFF	None	094	ON	OFF	None
021	OFF	OFF	None	044	ON	OFF	None	071	OFF	OFF	None	095	OFF	OFF	None
022	OFF	OFF	None	045	OFF	OFF	None	072	ON	OFF	None	096	OFF	OFF	None
023	OFF	OFF	None	046	ON	OFF	None	073	OFF	OFF	None	097	OFF	OFF	None
024	OFF	OFF	None	047	ON	OFF	None	074	OFF	OFF	None	098	OFF	OFF	None
025	ON	OFF	None	048	ON	OFF	None	075	OFF	OFF	None	100	OFF	OFF	None
026	OFF	OFF	None	049	ON	OFF	None	076	OFF	OFF	None	101	OFF	OFF	None
027	OFF	OFF	None	050	ON	OFF	None	077	OFF	OFF	None	102	OFF	OFF	None
028	OFF	OFF	None	051	ON	OFF	None	078	OFF	OFF	None	103	OFF	OFF	None
029	ON	OFF	None	052	ON	OFF	None	079	ON	OFF	None	104	OFF	OFF	None
030	OFF	OFF	None	053	ON	OFF	None	081	OFF	OFF	None	105	OFF	OFF	None
031	ON	OFF	None	054	ON	OFF	None	082	OFF	OFF	None	106	OFF	OFF	None
032	OFF	OFF	None	055	OFF	OFF	None	083	OFF	OFF	None	107	OFF	OFF	None
033	OFF	OFF	None	060	OFF	OFF	None	084	OFF	OFF	None	108	ON	OFF	None
034	ON	OFF	None	061	OFF	OFF	None	085	OFF	OFF	None	201	OFF	OFF	None
035	ON	OFF	None	062	OFF	OFF	None	086	OFF	OFF	None	202	OFF	OFF	None
036	ON	OFF	None	063	OFF	OFF	None	087	OFF	OFF	None	203	OFF	OFF	None
037	OFF	OFF	None	064	ON	OFF	None	088	OFF	OFF	None	204	OFF	OFF	None
038	ON	OFF	None	065	OFF	OFF	None	089	OFF	OFF	None	205	OFF	OFF	None
039	ON	OFF	None	066	OFF	OFF	None	090	OFF	OFF	None				
040	OFF	OFF	None	067	OFF	OFF	None	091	OFF	OFF	None				
041	ON	OFF	None	068	OFF	OFF	None	092	OFF	OFF	None				
042	ON	OFF	None	069	OFF	OFF	None	093	OFF	OFF	None				

Modify - Room 025 ✖

Wake Up Call : 7 ▾ 30 ▾ AM ▾   Clear

Message Waiting : ☑

Toll Access : ☐

Update   Cancel